

## One Touch Personal Alarm

£0.00

Product Code: BELLA-ZT01

### Overview

One Touch is so much more than just a personal alarm for the elderly. It's a smart wristband or lanyard mounted device that allows your loved ones to continue living independently in their own home and beyond. Because the device operates via the GSM and GPS networks, it works anywhere in Europe\*, giving your loved ones the freedom to continue living their life without restrictions, whilst providing peace of mind for both you and them.

In the event that your loved one needs assistance, they can simply press the ergonomic emergency alarm button, which initiates a two way call to up to three selected contacts at the same time. Alternatively, it can be integrated into an ARC telecare service\*\*

One Touch can also act as a GPS tracking pendant for users that are living with Alzheimer's, Dementia or other conditions which mean they are likely to wonder or become forgetful. Using a modern device with a web browser, you can set up, remove and monitor 'geo zones' to set up automated alarms in the event that your loved one leaves, or enters, a predetermined area. You can also use the system to track the user's location over time, using the 'breadcrumbs' feature. Of course, all GPS tracking features can be turned off by the administrator for the user's privacy.

#### Always Available

When the SOS button is pressed, it calls up to three contacts simultaneously. When one contact answers, the other two will be notified. One Touch isn't fooled by voicemail, so if nobody answers, it will simply try again.

#### Connected. Anywhere.

Telecare doesn't have to limit you to the home. With people living longer, more active lives, we're finding more and more users simply want the peace of mind so that they can continue an active life, with the 'just in case' covered. Check out this video to see how One Touch helped Bryan reach his activity target of 500 miles. By using a roaming SIM that covers all UK networks, you can be happy that your loved one is safe, and just a button away in case of emergency.

#### And When We Say Anywhere...

We mean anywhere! One Touch works in 28 European countries, so your loved one doesn't have to give up their annual trip across the pond for your peace of mind. No roaming charges, it just works.

#### Simplicity and Ease of Use

Setting up your pendant, adding or changing contacts and features is simple, and in your control. The portal is accessible through any modern web browser, and if you have any queries, our dedicated technical team are here to help from 9am-5:30am Mon-Fri.

#### The Power To Live Independently

One Touch uses very little power when not in use, so unless the SOS button is pressed frequently, the battery will easily last more than a couple of days. We recommend charging once every three days using the included docking station. The charging dock is designed for users with low mobility, so there's no fiddly

wires or charging ports to contend with, just drop the pendant into the docking station and it's charging! And don't worry, if the battery gets too low, all three emergency contacts will receive a notification.

#### Don't Leave Them Wandering

If your loved one has a tendency to wander, the pendant can be tracked via GPS, using a satellite map. The secure online portal is easy to use, and can even be set up with safe or danger zones, which send a notification in the event that your loved one leaves or enters a predetermined area. Of course, this feature can be turned off for privacy.

#### VAT Relief

This product is available for VAT relief under VAT Notice 701/7 VAT Reliefs for Disabled or Older People if you or the person you are buying this equipment for is 'chronically sick or disabled'. Find out if you are eligible for VAT relief in our FAQ's.

\* Network signal dependent

\*\* Feature coming soon



## Features

- Lightweight and tactile
- Water and dust resistant to IP54, meaning that it is protected from dust and rain in everyday use
- Calls multiple people at the same time with one press of the button
- If pressed, the user will activate a two-way, clear and auditable conversation with the responder
- Comes with a quick release, anti-ligature cord to ensure the wearer is not injured by the device in the event of a fall
- Charged via a handy cradle approximately every 3 days if not activated
- Fully recharged in 2 to 4 hours
- Device sends an email to the responders should the device battery be low
- Available in a choice of 4 colours
- Can be used in 28 European countries
- Tracks co-ordinates that can be sent to emergency services
- Satellite map displays buildings and landmarks
- For battery life, the device uploads its location for 20 minutes. Using the back end software or SOS button, this is temporarily to every 60 seconds, so that you can effectively track wandering loved ones.